

BACKUP & DISASTER CHECKLIST

Be GUARANTEED with KloudVault from Kloud9 IT. We have been trusted to protect the data of hundreds of businesses so we found the perfect data backup solutions to keep each client's data secure with no additional equipment to purchase and no cumbersome or unreliable tapes to manage.

Unreliable Backup Systems

KloudVault monitors your data 24/7 to ensure your backups are happening on time and your data is valid and secure. Monthly tests are performed to confirm each server is functioning properly.

Fire, Flood, and Theft

In the event of an unexpected emergency with total systems and data loss, you can have peace of mind that your data is securely stored in our two geographically separate data centers.

Unexpected Downtime

Downtime is expensive. Using virtualization technology, we guarantee you back up and running in two hours if your server goes down and twelve hours if your entire site is compromised.

Cybersecurity Monitoring

Without continuous monitoring, new compromised employee data available on the dark web will go unnoticed, putting your clients and yourself in danger of dealing with a data breach. We provide cybersecurity monitoring and training.



ARE YOU LOOKING FOR RELIABLE COMPUTER SUPPORT? 24 HOURS A DAY 7 DAYS A WEEK

Your company needs to be an efficient steward of IT resources but that doesn't mean you don't deserve and need reliable computer systems. Kloud9 IT will be both your "virtual" chief technology officer as well as a hands-on computer technician. Our team has a varied skill set so if one technician can't address your problem, another member of our team can. We will work around-the-clock to resolve your most urgent technology needs that can be more readily addressed by our team of technicians, rather than a sole employee.

Small Business Support

We view ourselves as an extension of your business. Our IT management goals are nothing short of a dramatic reduction in both your technology-induced stress level, and the total cost of technology ownership.

We provide IT support to your employees, protect your critical data, and/or can develop an Internet marketing campaign that brings leads to your door. We also can provide you with a VoIP phone system, with FREE equipment and upgrades every 36 months.



Home Office and Mobile Support

Even the home office needs to have the best IT service possible. We offer many of the same full management services we provide to larger businesses to everyone, at affordable pricing. Whether you need upgrades, repair, network setups, or services such as managed anti-malware, content filtering, or remote backup, Kloud9 IT is for everyone. We can even turn your cell phone into a professional phone system.



Truly Flat Fee

Our Flat Fee IT program is an ideal fit for all SMB, especially non-profits, as the program enables you to budget for a flat, fixed fee each and every month. You'll no longer have to be concerned about needing to allocate additional resources to IT during a service-intensive month.

VoIP Phones and Support

Fortune 500 Capabilities

Our Kloud9 IT VoIP phone system includes everything your employees need to efficiently communicate with customers, suppliers, and co-workers. Business voice, auto attendant, audio and video conferencing, and instant messaging are all included.

Work From Anywhere

Employees can work from any device they choose. Whether using a modern smartphone, tablet, or desktop app users can access voice, messaging, video and web conferencing from a single unified software experience.

Manage From Anywhere

You can even record calls for training. The web based configuration manager allows you to easily manage your cloud phone system from anywhere, anytime.



KLOUD
TECHNOLOGY THAT WORKS